



LIMITED WARRANTY

Please mail warranty card to: STONEHOUSE SURFACES WARRANTY CARD
8025 Bluegrass Drive
Florence, KY 41042

To obtain warranty service or additional information call or write us and be prepared to provide pertinent information regarding your claim or problem, including Sales Order number (SOxxxxxx) and description of the product.
Warranty card must be submitted to validate warranty. Stonehouse Building Products does not cover reinstallation costs.

ORIGINAL PURCHASER

Item Purchased: Solid Surface Vanity Top Solid Surface Tub/Shower Surround Granite Vanity Top
Name _____ Place of Purchase _____
Address _____ Location _____
City _____ State _____ Zip _____ Phone _____
Home Phone _____ SOP# (from box) _____
E-mail _____ Please attach copy of purchase receipt.

PROJECT INFORMATION

What description best describes your project? Bathroom Remodel New Addition New Construction
Other _____
What other products did you purchase for your project? (circle all that apply)
Cabinet Faucet Toilet Tile Shower Walls Shower Floor Lighting Bathtub
Paint/Wall Covering Accessories Other _____

CUSTOMER SATISFACTION SURVEY Please take a moment to tell us about your purchasing experience.

Rank in order of importance (1 most important, 10 least important) the following criteria used when choosing a bathroom vanity top?

___ Price ___ Color (top/deck & bowl) ___ Available Sizes
___ Lead time to delivery ___ Customization options ___ Warranty
___ Brand Name ___ Easy to Clean ___ Easy to maintain
___ Bowl Style (under mount, integral, drop-in)

Who installed your vanity top or shower surround?
___ Contractor/Installer ___ Home Owner

Has the product met your expectations?
___ Yes ___ No

How was your buying experience?
___ Easy ___ Somewhat easy ___ Difficult

Comments _____

___ Very difficult
Comments _____

Did you receive free color samples? ___ Yes ___ No

Would you consider Stonehouse for another bathroom remodel?

Did this help you make your color decision? ___ Yes ___ No
Comments _____

___ Yes ___ No
Comments _____

Would you recommend Stonehouse? ___ Yes ___ No
Comments _____

LIMITED WARRANTY

Stonehouse Surfaces (“Stonehouse”) warrants to the Original Purchaser (as defined herein) this Stonehouse product to be free from manufacturing defects under normal usage, in accordance with the terms, conditions and limitations as set forth herein. The term “Original Purchaser” as used in this warranty shall mean the person who purchased the Product from the Authorized Stonehouse Vendor. This warranty shall be valid for the following time periods:

- Solid Surface Vanity Tops for the lifetime of the Product
- Solid Surface Tub & Shower Surrounds for (10) years from the original date of purchase
- Granite Vanity Tops for ten (10) years from the original date of purchase.

STONEHOUSE’S OBLIGATION UNDER THIS WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE DEFECTIVE ITEM, AT STONEHOUSE’S SOLE DISCRETION. ORIGINAL PURCHASER SHALL NOT BE ENTITLED TO, NOR SHALL STONEHOUSE BE OBLIGATED FOR ANY OTHER DAMAGES, INCLUDING BUT NOT LIMITED TO INCIDENTAL AND CONSEQUENTIAL DAMAGES, AND REINSTALLATION COSTS.

STONEHOUSE MAKES NO WARRANTY WHATSOEVER IN RESPECT TO ACCESSORIES OR PARTS NOT SUPPLIED BY STONEHOUSE, OR TO PRODUCTS NOT PURCHASED FROM AN AUTHORIZED STONEHOUSE RETAILER/DEALER. THIS WARRANTY SHALL NOT BE EXTENDED, ALTERED OR VARIED EXCEPT BY A WRITTEN INSTRUMENT SIGNED BY STONEHOUSE. THIS WARRANTY SHALL NOT APPLY TO PRODUCTS WHICH HAVE BEEN SUBJECT TO ACCIDENT, NEGLIGENCE, ALTERATION, ABUSE, EXCESSIVE PHYSICAL STRESS, OR MISUSE. IN ADDITION TO THE FOREGOING, STONEHOUSE SHALL NOT BE LIABLE FOR, NOR SHALL THE WARRANTY INCLUDE OR APPLY TO, LOSS OR DAMAGE CAUSED BY OR RESULTING FROM ANY OF THE FOLLOWING: (i) DAMAGED AFTER DATE OF SHIPMENT FROM STONEHOUSE WHERE THE DAMAGE IS NOT DIRECTLY DUE TO A DEFECT IN MATERIAL OR WORKMANSHIP, (ii) IMPROPER INSTALLATION OF THE PRODUCT; (iii) IMPROPER USE OF THE PRODUCT; (iv) USE OF THE PRODUCT BEYOND ITS CAPACITY OR SPECIFICATIONS or; (v) IMPROPER OR UNAUTHORIZED MODIFICATION, ALTERATION OR REPAIR.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, WHETHER WRITTEN OR ORAL, EXPRESSED OR IMPLIED, ARISING OUT OF LAW, COURSE OF DEALING, PERFORMANCE, CUSTOM, INDUSTRY STANDARD OR OTHERWISE (INCLUDING, WITHOUT LIMITATION, ANY OBLIGATIONS OF STONEHOUSE WITH RESPECT TO FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY AND CONSEQUENTIAL DAMAGES), AND STONEHOUSE HEREBY EXPRESSLY DISCLAIMS ANY AND ALL SUCH WARRANTIES. IF STONEHOUSE CANNOT LAWFULLY DISCLAIM IMPLIED WARRANTIES, ALL SUCH WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THE LIMITED WARRANTY.

STONEHOUSE NEITHER ASSUMES, NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCT.

STONEHOUSE’S obligation under the Limited Warranty shall also be conditioned upon receipt by STONEHOUSE of notice of any alleged defect within thirty (30) days after delivery to the Original Purchaser, or if such defect could not be detected at the time of purchase of any alleged defect in (30) days after discovery. STONEHOUSE reserves the right to inspect the allegedly defective Product to determine whether the Product is in fact defect. STONEHOUSE does not have obligation to repair or replace any Product, which in STONEHOUSE’S determination after inspecting the same, is not defective.

To obtain warranty service or additional information call or write us and be prepared to provide pertinent information regarding your claim or problem, including Sales Order number (SOxxxxx) number and description of the product. Warranty Registration Card must be submitted within 60 days of Original Purchaser’s Receipt of the Product to validate warranty.

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